



*Water has no substitute...
Conserve it!*

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News Release

For Immediate Release: April 1, 2019

Water service shutdown reminder for customers on a portion of Kahiliholo Road in Kilauea on April 2nd

KĪLAUEA – The Department of Water (DOW) reminds customers on a portion of Kahiliholo Road in Kīlauea of a water service shutdown scheduled for Tuesday, April 2nd, from 9 a.m. to 3 p.m., weather permitting. DOW Crews went door to door and made attempts to notify affected customers of the shutdown. If you received a notice, your water service will be affected.

The water service shutdown is necessary in order to tie in a new 8 inch water line to the Kīlauea water system.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

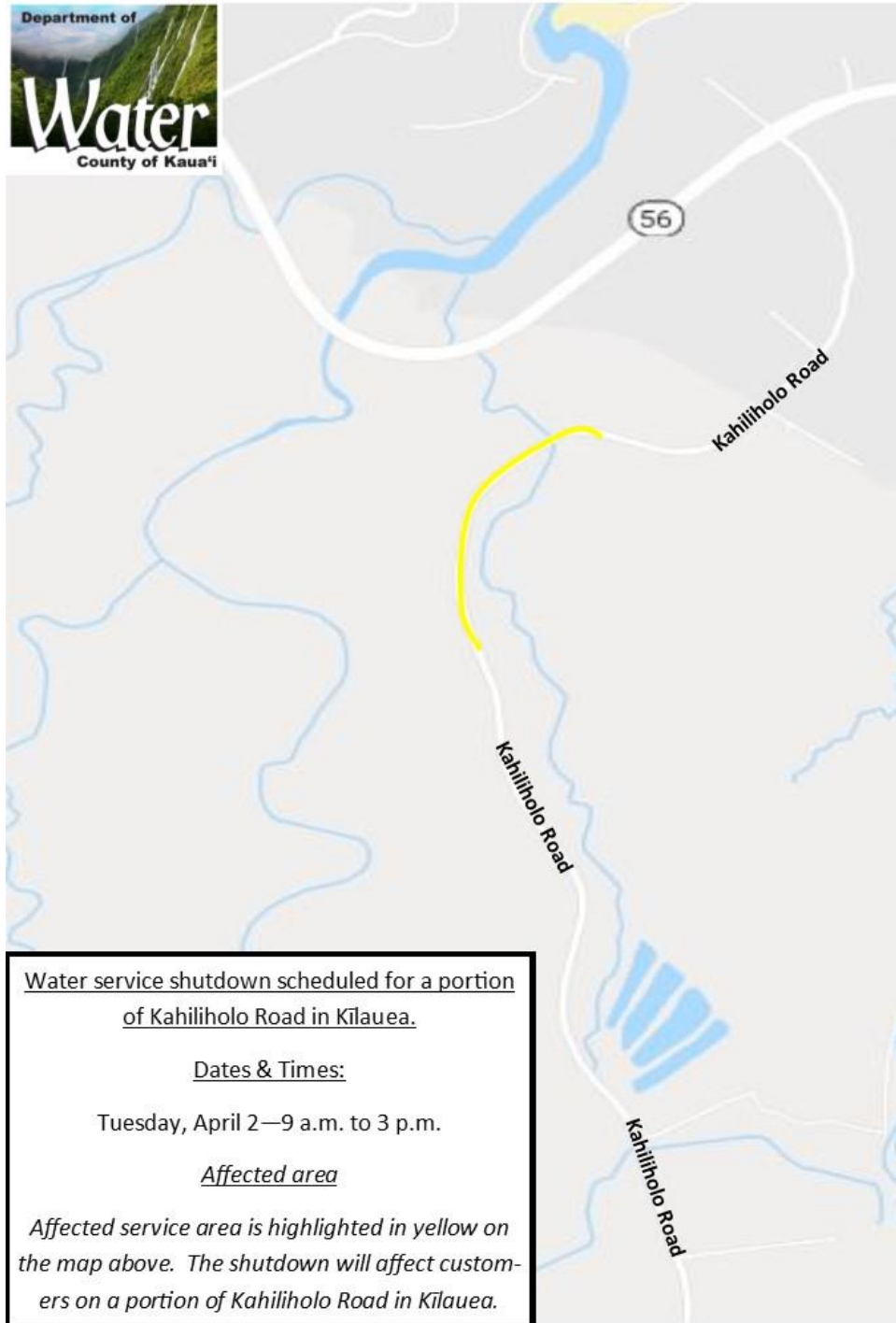
- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a water service shutdown.

Customers are advised that when the water main is turned back on after a shutdown, air and/or existing sediment may be mixed into the water causing it to appear white or milky. This is normal and if it occurs, customers may flush water out from an outside hose bib until water is clear.

To receive water service announcements and emergency weather notifications by phone, text or email, sign for up the County's notification service via BlackBoard Connect CTY at www.kauai.gov/KEMA or call DOW at 245-5455.

For more information, please call the Department of Water at 245-5455.

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Water service shutdown scheduled for a portion
of Kahilihola Road in Kilauea.

Dates & Times:

Tuesday, April 2—9 a.m. to 3 p.m.

Affected area

*Affected service area is highlighted in yellow on
the map above. The shutdown will affect custom-
ers on a portion of Kahilihola Road in Kilauea.*

The affected service area is highlighted in yellow in the map above.

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